



Yearly Boarding, Grooming, and Daycare Policies and Release of Liability

THIS AGREEMENT is entered into by and between Paw Pur's Place at Mile Creek and Dog/Cat Owner

Owner: _____

Dog(s) or Cat(s) Names: _____

1. I (Owner) represent that I am the legal owner of the above named animals and I assume all risks, dangers, and responsibility for injuries to the above named animals. Owner understands and agrees that Owner is solely responsible for any harm while Owner's pet(s) is/are attending Daycare / Boarding/Grooming.
2. PHOTO AND VIDEO RELEASE: We love to post pictures and videos on Facebook, our website, and/or in ads. Owner agrees to allow Paw Pur's Place at Mile Creek to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Paw Pur's Place in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and Owner releases to Paw Pur's Place all rights that Owner may possess or claim to such image, likeness, recording, etc.
3. DOG/CAT HEALTH: Owner further understands and agrees that Owner's dogs and/or cats are healthy and will at all times while attending Paw Pur's Place have current vaccinations against (Canine:) Rabies, Distemper/Parvo/Adenovirus/Parainfluenza, Canine Influenza and Bordetella; (Feline:) FELV, Rabies, FRCP . Services also require annual heartworm testing (dogs) and cats are required to have tested negative for Felv and FIV. Negative annual fecal tests are required for both species. Dogs are required to be on a heartworm preventative with proof of purchase provided. Owner is not enrolling any dog(s) that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog(s) is vaccinated for Bordetella (Kennel Cough) there is a chance that the Owner's dog(s) can still contract Kennel Cough. Owner agrees that Owner will not hold Paw Pur's Place responsible if Owner's dog(s) contracts Kennel Cough or other dog-dog transmitted ailments.
4. FLEA/TICK FREE: All pets must be flea/tick free. Proof of current flea/tick medication application must be provided all year round. Refusal or lack of proof will result in termination of services. Should a pet be observed to have fleas or ticks, a Capstar flea medication will be applied and charged to the owner at a rate of up to \$80.00 depending on severity and size of dog or cat. If you are a Mile Creek Animal Hospital client, and no prevention is on file prior to your services, we will administer a 30-day preventative that will be charged to Owner.
5. GROUP PLAY: All dogs must pass a general behavior assessment in order to attend dog-dog group play. No dog may be admitted to group play who shows any signs of any type of aggression. Owner further understands and agrees that in admitting Owner's dog(s) to dog-dog group play, Owner is representing to Paw Pur's Place that Owner's dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Paw Pur's Place staff may be required to leave daycare/boarding.
6. RELEASE OF LIABILITY: Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Dog play is monitored by Paw Pur's Place staff to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither daycare/boarding nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or

escape of Owner's dog(s) provided that reasonable care and precautions are followed, and Owner hereby releases Paw Pur's Place staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending Paw Pur's Place at Mile Creek.

7. PERSONAL PROPERTY: Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees or invitees of Paw Pur's Place, or to the equipment, facilities, or other property of Paw Pur's Place, caused by Owners dog(s). Owner also agrees that Paw Pur's Place shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.

8. FOOD/MEDS: When boarding overnight, Owner agrees that it is the Owner's responsibility to leave adequate supply of food and medications for Owner's pet(s) during the entire time Owner's pet is cared for by Paw Pur's Place. Should the food supply need replacement, Owner authorizes Paw Pur's Place to use discretion in replacing/feeding appropriate food. Medications, vitamins, and/or supplements must come in the original packaging to be administered by any staff employed by Paw Pur's Place and Mile Creek Animal Hospital

9. VETERINARY LIABILITY AND CARE: Owner agrees to allow Paw Pur's Place to obtain medical treatment for Owner's pet(s) if they appear ill, injured, or exhibit any other behavior that would reasonably suggest that they may need medical treatment including anesthesia. Owner agrees to be fully responsible for the cost on any such medical treatment. Owner gives permission to Paw Pur's Place to use Mile Creek Vet for required Treatment. Initial

Maximum Amount \$ _____

10. WEAKENED IMMUNE SYSTEM : Owner understands that special-needs animals, young animals and senior animals naturally have a higher risk of injury, stress-related illnesses, weakened immune systems or exacerbation of any pre-existing conditions. As such, by using our facility for daycare or boarding the Owner is waiving any claim for injury or illness experienced by Owners dog(s) while in our care.

11. ELDERLY ANIMALS : Owners of elderly dog(s) (approaching the end of life) need to know if in the event the dog(s) passes while in our care, our policy is to hold the animal until the owners return or ability to contact you regarding dispersion of the said animal.

12. GROOMING: Grooming appointments will be scheduled based on availability. you may drop off before your scheduled appointment time, but will be charged an additional fee if dropped off earlier than 1 hour to your scheduled time, and/or picked up later than 1 hour post call of completion. Grooming services can be requested but not guaranteed while they are in our care for boarding or daycare. Grooming services are not included in daycare or boarding costs. Grooming cost will be based on the following factors: size of the pet, condition of the coat, and pet's temperament.

13. PAYMENTS All services are due and payable at the end of each visit. Payment must be made in American currency, Visa, Discover, American Express or Master Card. A \$25 NSF charge for returned checks. We do not keep credit card information on file unless a form is completed and returned. You can request this form at any time from the front desk staff.

14. CANCELLATION / NO-SHOW POLICY: Cancellations of any services must be done 48-hours prior to reservation date. If cancellation notice is less than 48-hours, a late cancellation charge will be added to your account. If you do not arrive for your services with no notice, the no-show fee will be charged to your account. If you arrive late to your scheduled grooming appointment, the groomer will intake your dog if time is available, or reschedule your appointment at the next available date. If repeated offenses occur, you will be required to pre-pay for the next scheduled appointment.

15. CLOSING TIME: Owner agrees that if Owner's pet(s) are not picked up by end of business hours, then Owner hereby authorizes overnight boarding appropriate for pet(s) and to pay Paw Pur's Place the incurred charges.

16. RIGHT OF REFUSAL: Paw Pur's Place at Mile Creek reserves the right to refuse admittance to any dog(s) or dismiss any dog that does not meet or maintain the health, temperament or other daycare/boarding standards. The determination shall be made at the sole discretion of Paw Pur's Place at Mile Creek.

17. FULL FORCE AND EFFECT: Owner further understands and expressly agrees that each and every of the foregoing provisions contained in paragraphs 1-16 shall be in force and effect and shall apply to each and every occasion on which Owner's dog(s) stays with Paw Pur's Place at Mile Creek for daycare, extended boarding, or other services, as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a writing signed by the parties.

Owner hereby certifies that Owner has read and understand this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner's Signature: _____

Date: _____